

ISTITUTO PARITARIO “SANDRO PERTINI”

PROGRAMMA DI INGLESE

INDIRIZZO TURISMO

A.S 2022/2023

Classe 5°

SEZ A

TRAVEL KNOWLEDGE

- Introduce a Country / Region / City / Town
- **HOTELS**
 - Types of hotels (checking in and out) resort hotels, a city hotel, conference hotels, describing a hotel
 - Non-hotel accommodation, self - catering holiday homes, youth hostels, camping and caravanning, dealing with complaints, letters of complaint and replies.
 - Types of rooms
- **HOLIDAYS**
 - Types of tourism and holidays, sports activities, specialist tour operators, adventure holidays, specialist tours in Italy
 - Seaside holidays: attractions of the seaside, effects of tourism, the seaside, describing a region
 - Countryside holidays: attractions of the countryside
 - Global warming and tourism, how to be a good tourist / Ecotourism.
- **TOURISM IN ITALY**
 - Italian regions
 - Languages
 - Tourism in Italy
 - The grand tour in Italy
 - The seaside (Liguria, Tuscany, The Adriatic coast, Apulia, Campania, Sardinia, Sicily)
 - Mountains: Trentino-Alto Adige
 - Lakes: Italian lakes, a popular tourist destination

- **ENGLISH-SPEAKING COUNTRIES**

- The UK: Tourism in the UK
- London: London highlights
- Wales
- Scotland
- Ireland and Northern Ireland
- The USA: Territory, population, tourism
- New York
- Top eight cities to visit: Washington D.C., Boston, Miami, Los Angeles, Chicago, New Orleans, Las Vegas, San Francisco

- **OTHER ENGLISH-SPEAKING COUNTRIES**

- **Canada**
- The Canadian territory
- Canadian tourism
- **Australia**
- The Australian territory
- Australian tourism
- **New Zealand:** Tourism in New Zealand
- **South Africa:** Tourism in South Africa
- The Apartheid
- **Hong Kong and Singapore**

- **WORKING IN TOURISM**

- **Working in a hotel:** Hotel director / Concierge / Receptionist (front desk clerk) / Bellboy / Room attendant (roomboy and room maid) / Cook / Waiter/waitress / Tourist entertainer
- **Working at an airport:** Ground steward/ess / Flight attendant
- **Working for a travel agency:** Tour guide / Tour leader / Travel agent / Tour operator
- New professions

PROFESSIONAL COMPETENCES

- Making a phone reservation
- Making an online booking

- Checking into a hotel
- Describing a hotel in the mountains
- Understanding the description of a region
- Describing a tourist resort
- Promoting tourist products on the phone
- Promoting a package holiday or an event
- Being a tour guide
- Organising a food and wine holiday
- Giving information about the main attractions of a city
- Asking for information about and booking a city tour
- Giving advice about sightseeing
- Proposing an eco-friendly holiday
- A curriculum vitae (CV): How to write a curriculum vitae
- How to write a cover letter
- How to prepare for an interview
- Reporting your work experience